## **Appendix 4 • Notice of Action – Change in MSSP Services**

## **Notice of Action – Change in MSSP Services**

## Dear:

This letter provides you with information about a change in the services you have been receiving from the Multipurpose Senior Services Program (MSSP). It is required by Title 22, California Administrative Code, Division 3, Section 50951.

Effective (date) the (name of service) will be (discontinued or reduced). This action is being taken because (select one of the options listed below and insert here as appropriate):

Α.	You no longer require this service to remain out of a nursing facility.
В.	This service is no longer cost-effective. (Explain)
C.	Another resource has been found to provide this service. (Explain)
D.	Other. (Explain)

Please call me for further information if you have any questions about this Notice of Action. If I cannot resolve any concerns you may have, you may contact my supervisor, *(name of supervisor)* at *(supervisor's phone number)*. If you disagree with this action, you or your authorized representative may request a State Hearing within ninety (90) days from the date of this notice. The instructions for requesting a Hearing are attached.

Sincerely,

Care Manager

December 2015 Appendix 4-1